

Case Study

Data Protection Programme



Client

Global Lottery Operator

The Work

In order to maintain controlled compliance with the data protection regulations, our client engaged us to develop a single framework for data protection - bridging the gaps between the separate approaches in place within the different business functions. The single framework would facilitate a streamlined approach to managing personal and sensitive data; enabling compliance and central monitoring.

How We Helped

We developed a data governance model establishing the roles and responsibilities of the various functions within the organisation in relation to data protection. A set of policies, procedures and guidelines were developed and implemented to promote consistent application and compliance with data protection laws and regulation. After enhancing the existing data repository by defining data owners and agreeing their responsibilities we created data flow diagrams mapping all personal and sensitive data through its lifecycle from inception to destruction. This enabled us to determine the applicable laws and regulations governing the specific datasets and the type of controls needed to ensure and maintain compliance.

Value Added

In addition to the development and embedding of the model within the organisation, we developed a toolkit for continuous monitoring and compliance by integrating data governance as a key step within the change management functions, legal and compliance functions as well as the internal audit department.

The result was an overall data protection framework with a considerably lower overhead, and a single, co-ordinated and consistent approach to data protection compliance across the organisation.

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