

Case Study

Data Privacy Third Party Assessments



Client	Global Online Gaming Company
The work	A rapidly growing company which has over 1000 third party relationships with whom data is being shared. Continued growth, planned expansion and ever increasing legislative and reputational scrutiny over data privacy meant our client needed active and dynamic management over the risk of third party data breaches.
How we helped	We undertook a comprehensive supplier risk assessment and produced an operational spreadsheet for the ongoing logging and management of all third parties supplier risk. Each supplier was risk assessed in relation the likelihood and impact of data privacy breach (the client was astonished to find that some of their smaller third parties presented the biggest risks). Based on the results of the risk assessments, a programme of detailed assurance assessments were carried out on a number of their highest risk suppliers; this included detailed security assessment and data management reviews to determine the strength of the controls protecting our client's data. Following each assessment, where necessary, we agreed action plans for both our client and their supplier for improving their data privacy controls. The visits not only helped our client but also many of their third parties were subsequently able to apply our recommendations to their other customer's data.
Value Added	The framework provided a detailed information source for supplier data management and risk and is now used by the client's information security department, procurement department and data protection officer as an operational process for the active management of supplier data privacy risks. The process we created and implemented objectively identified our client's high risk suppliers, upon whom we subsequently performed detailed data privacy assurance reviews; the suppliers also benefited from our process as they received a detailed assurance review at no cost to themselves.

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